

PATROL RESPONSE TO CRITICAL INCIDENTS

HOSTAGE/BARRICADED GUNMAN

1. Arrive safely
2. Approach safely
3. Contain the incident, establish inner perimeter
4. Notify tactical (SWAT) team
5. Request adequate support (traffic, crowd control)
6. Evacuate injured (if possible)
7. Isolate the incident, establish outer perimeter
8. Establish command post
9. Establish staging area for tactical team
10. Evacuate adjacent structures (if necessary and possible)
11. Determine subject's name and description
12. Determine subject's weapons
13. Determine number (if any) and description of hostages
14. Determine subject's motivation:
 - Terrorist
 - Criminal
 - Emotionally Disturbed Person (E.D.P.)
15. Acquire/prepare a floor plan/sketch
16. Keep log of subject's activities

FIRST RESPONDER NEGOTIATIONS

1. Stay calm
2. Use simple opening remarks

7 STEPS TO NEGOTIATING

1. Establish trust
2. Obtain information intelligence
3. Meet needs
4. Use your opponent's ideas
5. Establish continuing relationship
6. Take moderate risks
7. Ask for and get your opponent's help

EMERGENCY POINTS OF CONTACT (POCS)

NATIONAL POCS

ATF Bomb/Explosive Issues	888-ATF-BOMB
Centers for Disease Control and Prevention.....	800-232-4636
National Response Center-Chem/Bio Hotline	800-424-8802
Civil Air Patrol, National Operations Center.....	888-211-1812
Department of Homeland Security.....	202-282-8000
NHTSA Vehicle Safety Hotline.....	888-327-4236
FEMA: Regional Contact Information	800-480-2520
FEMA: Apply for Assistance	800-621-3362
FEMA: Report Fraud	800-323-8603
U.S. Marshals Fugitive Hotline	800-336-0102
American Association of Poison Control Centers	800-222-1222
State Department Travel Advisories.....	202-647-5225
National Child Abuse Hotline.....	800-4-A-CHILD
National Domestic Violence Hotline.....	800-799-7233
National Center for Missing and Exploited Children	800-843-5678

LOCAL POCS *(Fill in with alcohol pen)*

FBI Field Office.....	_____
Immigration and Customs Enforcement	_____
Alcohol, Tobacco, Firearms, and Explosives.....	_____
Drug Enforcement Administration.....	_____
Secret Service.....	_____



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877-755-2787

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Patrol Response to Critical Incidents, 09/18