

PATROL RESPONSE TO CRITICAL INCIDENTS

HOSTAGE/BARRICADED GUNMAN

1. Arrive safely (if necessary and possible)
2. Approach safely
3. Contain the incident, establish inner perimeter
4. Notify tactical (SWAT) team
5. Request adequate support (traffic, crowd control)
6. Evacuate injured (if possible) and if potential for mass casualties exists, notify local hospitals
7. Isolate the incident, establish outer perimeter
8. Establish command post
9. Establish staging area for tactical team
10. Evacuate adjacent structures
11. Determine subject's name and description
12. Determine subject's weapons
13. Determine number (if any) and description of hostages
14. Determine subject's motivation:
 - Terrorist
 - Criminal
 - Emotionally Disturbed Person (EDP)
15. Acquire/prepare a floor plan/sketch
16. Keep log of subject's activities
17. Identify any cameras in the area that may be useful in aiding response, maintaining a record of the incident, etc.

FIRST RESPONDER NEGOTIATIONS

1. Stay calm
2. Use simple opening remarks

7 STEPS TO NEGOTIATING

1. Establish trust
2. Obtain information intelligently
3. Meet needs
4. Use your opponent's ideas
5. Establish continuing relationship
6. Take moderate risks
7. Ask for and get your opponent's help

EMERGENCY POINTS OF CONTACT (POCS)

NATIONAL POCS

American Association of Poison Control Centers.....	800-222-1222
ATF Bomb/Explosive Issues.....	888-ATF-BOMB
Centers for Disease Control and Prevention.....	800-232-4636
Civil Air Patrol, National Operations Center.....	888-211-1812
Department of Homeland Security.....	202-282-8000
Federal Aviation Administration.....	202-267-3333
FEMA: Regional Contact Information.....	800-480-2520
FEMA: Report Fraud.....	800-323-8603
National Center for Missing and Exploited Children.....	800-843-5678
National Child Abuse Hotline.....	800-4-A-CHILD
National Domestic Violence Hotline.....	800-799-7233
National Response Center-Chem/Bio Hotline.....	800-424-8802
NHTSA Vehicle Safety Hotline.....	888-327-4236
Salvation Army.....	800-725-2769
U.S. Marshals Fugitive Hotline.....	800-336-0102

LOCAL POCS *(Fill in with alcohol pen)*

Alcohol, Tobacco, Firearms, and Explosives.....	_____
American Red Cross.....	_____
Drug Enforcement Administration.....	_____
FBI Field Office.....	_____
Hospital (local) Emergency Room Charge Nurse.....	_____
Immigration and Customs Enforcement.....	_____
Salvation Army (local).....	_____
Secret Service.....	_____

MILITARY POCS

Emergency Military Records Check - www.militaryonesource.mil/emergency-contacts-for-disasters-evacuations/

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